

# NAPA AUTOCARE “PEACE OF MIND” NATIONWIDE LIMITED WARRANTY EXTENDED BY AUTO CARE PLUS

**60 MONTHS / 50,000 MILES**

## **WHO MAKES THIS LIMITED WARRANTY**

This limited pro-rated warranty is extended only to you, the original purchaser, and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is made by the Independent Repair Facility ("Dealer") who is so named on the original repair order, and whom performed the service/repairs on your vehicle. This warranty will be honored by any NAPA AutoCare Dealer participating in this program. This warranty is not a warranty by National Automotive Parts Association (NAPA), its employees, jobbers, member companies, or the administrator, Sonsio Administrative Services, Inc., its affiliates, subsidiaries or any of their employees, or member companies. Sonsio Administrative Services, Inc. serves as the administrator only. Auto Care Plus extends the NAPA Piece of Mind warranty, which is standard on all repairs, only after that warranty has expired. Any repair covered by NAPA will fall under those warranty provisions and are not the responsibility of Auto Care Plus. Terms and conditions of the warranty can be obtained at Auto Care Plus or by visiting the NAPA website <http://www.napaautocare.com/peace-of-mind.aspx> . In order to keep the extension of warranty by Auto Care Plus on any repair in tact, the owner of the vehicle must bring the vehicle in for a courtesy inspection at least once every 12 months or 12,000 miles so that Auto Care Plus can inspect the repairs that are under warranty. Failure to do this will result in the warranty extension for any repair becoming void.

## **WHAT IS COVERED BY THE WARRANTY**

This warranty covers the following types of repairs and services:

1. Air Conditioning, heating and climate control systems.
2. Engine cooling systems.
3. Engine performance, drivability services and repairs.
4. Emission control system.
5. Fuel systems.
6. Electronic engine management system and other on-board computer systems, (engine, body, brake and Half-shafts and drive shafts. suspension computers), Cruise control systems.
7. Brake system.

8. Starting and Charging systems.
9. Electrical systems.
10. Exhaust system.
11. Ignition system.
12. Steering/suspension systems, wheel bearings, CV joints/U-joints,
13. Clutches – clutch component or assembly repair and replacement
14. Other minor repairs.

The Independent Repair Facility warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for 60 **months or 50,000 miles of use**, whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair order. This warranty is conditioned on the vehicle being subjected only to normal, non-commercial use, and receiving reasonable and necessary maintenance during the warranty period. **Warranty repair costs shall in no case exceed the costs of the original related repair or service.** If there is a defect in either materials or workmanship within the warranty period, the Independent Repair Facility shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund to you the entire charge for the warranted repairs, minus any previous refunds or credits.

STATE OF CALIFORNIA ONLY: A buyer of covered products or services has the right to have warranty service performed during the warranty period. The warranty period will be extended for the number of whole days that the vehicle has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect, and the buyer notifies the warranty administrator of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return his vehicle for a replacement of parts, if applicable, or a refund, in either case, subject to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

## **WHERE YOU CAN OBTAIN WARRANTY SERVICE**

If you are less than 40 miles away from the original repairing NAPA AutoCare Dealer location, you **MUST** return your vehicle to the NAPA AutoCare Dealer location where the warranted service was performed and present your copy of the repair order to the Dealer. If your vehicle is inoperable, and you are more than 40 miles away from the original repairing NAPA AutoCare Dealer location, you may be eligible for certain towing and/or rental car benefits as determined by Auto Care Plus. **You must call Auto Care Plus, at the number listed on the top of your original repair order**, from 7:30 a.m. to 5:30 p.m. Monday through Friday, Saturday 8 am to 4 pm (EST), excluding holidays. Auto Care Plus will direct you to the nearest participating

NAPA AutoCare Dealer location. If there are no NAPA AutoCare Dealer locations in your area, Auto Care Plus will direct you to a non-NAPA AutoCare Dealer location.

## WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

**You must keep a copy of the repair order and present it when seeking service under this warranty.**

If warranty work is performed, you must temporarily surrender possession of the repair order.

If there are no participating locations in your area, you must obtain authorization from Auto Care Plus prior to any warranty repair work by calling **the number listed on the original repair order**. If the non-participating Repair Facility location will not accept payment from Auto Care Plus, you must pay for the warranty service and submit a legible copy of your original repair order and warranty service repair order to Auto Care Plus for consideration for reimbursement under this warranty..

## WHAT IS NOT COVERED BY THIS WARRANTY

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the Facility or Facility employees). The Facility's employees and/or agents do not have authority to modify the terms of this warranty nor to make any promises in addition to those contained in this warranty. This warranty does not in any way include INCIDENTAL OR CONSEQUENTIAL DAMAGES (additional expenses which you may incur as the result of faulty repair or service). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

## AUTOMOTIVE REPAIRS EXCLUDED FROM WARRANTY

This warranty does not cover repair(s) or replacement(s) except as listed in the section, "What is Covered by this Warranty," even though the Facility may offer other services. Specifically excluded are any repairs involving replacement or removal of internally lubricated parts and other such repairs as listed below.

Automotive repairs excluded from the Limited Nationwide Warranty include:

- I. ENGINE
  - A. Any internal repairs or replacement of internal components, or replacement of engine assembly.

II. TRANSMISSION, TRANSAXLES

- A. Automatic – any internal repair or component replacement requiring the removal of the automatic transmission or transaxle from the vehicle or disassembly of same.
- B. Manual – any repair to a manual transmission requiring the removal of the transmission for the repair to be performed.

III. DRIVE AXLE/DIFFERENTIAL ASSEMBLY

- A. Any repair or component replacement requiring the removal of internally lubricated components or replacement of the drive axle/differential assembly.
  - A. Ring gear, pinion shaft and related gears
  - B. Associated bearing with above
  - C. Pinion seal

IV. AUTO BODY, PAINT, MOLDING REPAIR

- A. Any repair or materials related to auto body repair work.
- B. Glass related repairs.

V. COMMERCIAL USE VEHICLES